

Feedback Form

On a scale of 1-10 (1=low, 5=average, 10=high), how would you score the following:

Criteria	Score
1. Value for money	5
2. Timeliness	10
3. Creativity of design	10
4. Customer Service	10
5. Overall experience	10

For the following questions, please provide a brief response:

Question	Response
6. How did you find out about My Big Event (in-store visit, friend/family, internet, magazine)?	In store visit
7. Were there any products/services that you would have liked to see My Big Event sell/offer to complement your big event? If so, what?	not really
8. Did you find the store to be user friendly and easy to find what you were looking for?	Yes if we couldn't find something there was always someone to assist
9. Were the staff knowledgeable and helpful?	Yes
10. Were there enough sample invitations and other printed stationery to make the decision making process easier?	Yes
11. Would you recommend My Big Event to anyone else?	Yes already have
12. Do you have any further comments or suggestions?	Great!
13. How would you sum up your experience with My Big Event?	No
14. Are you happy to have the above responses made available to future customers both in-store and on the company website?	Yes

If you agree, the following details will be displayed to future customers.

Name	Jasmine
Town/Suburb	Stafford
Event	Engagement party
Date	12.06.06