

Feedback Form

On a scale of 1-10 (1=low, 5=average, 10=high), how would you score My Big Event in the following areas:

Criteria	Score
1. Value for money	8
2. Timeliness	10
3. Creativity of design	10
4. Customer Service	10
5. Overall experience	10

For the following questions, please provide a brief response:

Question	Response
6. How did you find out about My Big Event (in-store visit, friend/family referral, internet, magazine, other)?	queensland brides wedding expo, magazine
7. Were there any products/services that you would have liked to see My Big Event sell/offer to complement your big event? If so, what?	Not that I can think of
8. Did you find the store to be user friendly and easy to find what you were looking for?	Yes
9. Were the staff knowledgeable and helpful?	Very much so
10. Were there enough sample invitations/printed stationery to make the decision making process easier?	The sample invitations were great, made it quite easier, although I ended up designing my own. The internet ones lack a little detail, much better to see them in person.
11. Would you recommend My Big Event to anyone else?	Absolutely
12. How would you sum up your experience with My Big Event?	Chris was incredibly helpful, considerate and efficient. I got my invitations really quickly and he never told me I'd left it too late like some of the other I invitation places when I rang to compare.
13. Do you have any further comments or suggestions?	I'm coming back to get the rest of the things I need for my wedding!
14. Are you happy to have the above responses made available to future customers both in-store and on the company website?	Yes

If you answered 'yes' to question 14, please complete the following details as only this information will be displayed to future customers. NB All other personal details remain private and will not be disclosed.

Name (first name only if you prefer)	Ali
Town/Suburb	Norman Park
Event	Wedding
Today's date	3 September 2006