

Feedback Form

On a scale of 1-10 (1=low, 5=average, 10=high), how would you score My Big Event in the following areas:

Criteria	Score
1. Value for money	9
2. Timeliness	10
3. Creativity of design	10
4. Customer Service	10
5. Overall experience	10

For the following questions, please provide a brief response:

Question	Response
6. How did you find out about My Big Event (in-store visit, friend/family referral, internet, magazine, other)?	In Store Visit
7. Were there any products/services that you would have liked to see My Big Event sell/offer to complement your big event? If so, what?	They complemented my event, it was not a problem.
8. Did you find the store to be user friendly and easy to find what you were looking for?	Yes, as the friendly staff were always available for questions.
9. Were the staff knowledgeable and helpful?	Yes they were.
10. Were there enough sample invitations/printed stationery to make the decision making process easier?	No, because the staff were sp helpful I did not need samples. They helped me get exactly what I wanted straight away.
11. Would you recommend My Big Event to anyone else?	Definitely
12. How would you sum up your experience with My Big Event?	Easy, Stressfree, and very reliable
13. Do you have any further comments or suggestions?	None
14. Are you happy to have the above responses made available to future customers both in-store and on the company website?	Yes

If you answered 'yes' to question 14, please complete the following details as only this information will be displayed to future customers. NB All other personal details remain private and will not be disclosed.

Name (first name only if you prefer)	Kate
Town/Suburb	Albany Creek
Event	Wedding
Today's date	13th June